







I. SECTION I - PROHIBITED ITEMS SCHEDULE

1 INTERPRETATION










- 1.1 Clause headings in this **Prohibited Items Schedule** are inserted for convenience only and shall not be used in its interpretation.
- 1.2 The provisions relating to interpretation in RAM'S INTERPRETATION SCHEDULE, the Shipping Instruction and on **RAM'S IT PLATFORM** shall apply and the expressions defined in RAM'S INTERPRETATION SCHEDULE, this **Prohibited Items Schedule**, the Shipping Instruction and on **RAM'S IT PLATFORM** shall bear the same meaning in this **Prohibited Items Schedule**.
- 1.3 Unless the context clearly indicates a contrary intention an expression which denotes any gender includes the other gender, a natural person includes an artificial person and vice versa and the singular includes the plural and vice versa.
- 1.4 Words in the first column have the meanings stated opposite them in the second column, as follows -

Term	Definition
"Prohibited Items"	include any items which are likely to cause damage and include -  any item listed in this Prohibited Items Schedule ;  any dangerous, noxious, corrosive, flammable or explosive articles;  any articles or substances that are likely to cause injury, damage or infection to other property, life or health or are likely to encourage vermin; or  goods that are illegal or prohibited by Law










2 INTRODUCTION

- 2.1 The **Prohibited Items Schedule** sets out which items are **strictly prohibited** for **shipment** by RAM on behalf of CUSTOMER.
- 2.2 The items listed below are **strictly prohibited** from **Shipment** and must **not** be sent utilising **RAM's Services** under any circumstance.
- 2.3 Should **CUSTOMER** attempt to ship any of the below mentioned items, same may result in damage, civil claim, prosecution, heavy fines and/or imprisonment.

PROHIBITED ITEMS

ICON	DESCRIPTION
	Any item that does not have internal packaging to protect the item
	Items which are not boxed
	 Box with a hazardous label  Items sent with a hazardous label attached will be classed as such unless the contents are specifically declared and RAM confirms that RAM is permitted to carry said goods
	Dangerous goods including -  explosives, fireworks, crackers, radioactive materials, swords, knives, axes, chainsaws, anything with a blade larger than 1.5 inches  undisclosed firearms and/or ammunition and/or weapons
	Dry ice






	Engines, generators, gearboxes or any part containing or having contained oil or petrol unless flushed through
	Perishable Food items (Perishable Goods) / Bulk Foods
	Furniture
	Hazardous materials / Flammable materials including paint, adhesive, chemicals, flammable resins, solvents, liquids, compressed air & empty cylinders and items containing any gases
	Human remains / body parts (except Blood / laboratory samples)
	Illegal goods or goods prohibited by Law
	Live / dead animals
	Money / Currency
	White goods – fridges, ovens, cooker hood, microwave, dishwasher, washing machine



II. SECTION II – RESTRICTED ITEMS SCHEDULE

1 INTERPRETATION

- 1.1 Clause headings in this **Restricted Items Schedule** are inserted for convenience only and shall not be used in its interpretation.
- 1.2 The provisions relating to interpretation in **RAM’s INTERPRETATION SCHEDULE**, the **Shipping Instruction** and on **RAM’S IT PLATFORM** shall apply and the expressions defined in **RAM’s T&C’s**, this **Restricted Items Schedule**, the **Shipping Instruction** and on **RAM’S IT PLATFORM** shall bear the same meaning in this this **Restricted Items Schedule**.
- 1.3 Unless the context clearly indicates a contrary intention an expression which denotes any gender includes the other gender, a natural person includes an artificial person and vice versa and the singular includes the plural and vice versa.
- 1.4 Words in the first column have the meanings stated opposite them in the second column, as follows -

Term	Definition
“Lithium Batteries”	Metal generally primary (non-rechargeable) batteries that have lithium metal or lithium compounds as an anode. Lithium metal batteries are generally used to power devices such as watches, calculators, camera and temperature data loggers
“Lithium-Ion Batteries”	(Sometimes abbreviated as Li-ion batters) is a type of secondary (rechargeable) battery commonly used in consumer electronics. Also included within lithium-ion batteries are lithium polymer batteries. Lithium-ion batteries are generally found in mobile telephones and laptops
“Restricted Items”	shall include -  fragile items including glass, glassware, mirrors, pottery, crockery, china, cast cement, plaster or asbestos, finished or partially finished products or other Shipments containing Property of a fragile nature;  Valuable Cargo;  any item specified in this Restricted Items Schedule
“Valuable Cargo”	Valuable Cargo as defined in the Interpretation Schedule

2 INTRODUCTION

- 2.1 This **Restricted Items Schedule** sets out which **Restricted Items** are **available** for **shipment** by RAM on behalf of **CUSTOMER**, **subject to Special Arrangements, Procedures and T&C’s**.
- 2.2 **CUSTOMER** undertakes and agrees that it shall **NOT without RAM’s prior written consent**, tender any **Shipment** containing any **Restricted Item**.
- 2.3 Should **CUSTOMER**, with **RAM’s** prior written consent and under special arrangements, tender **Shipments** containing **Property** of the nature referred to in in this **Restricted Items Schedule**, then **CUSTOMER** warrants that such –
- 2.3.1 **Shipment** shall be packed –
- 2.3.1.1 under and shall bear such warning labels as are required by all applicable **Laws**;
- 2.3.1.2 in a manner so as to minimise additional risks to which such **Shipment** may be exposed;
- 2.3.1.3 and the **Shipment** shall be accompanied by the necessary declarations and indemnities, if so required;
- 2.3.2 **packaging, warning labels and declarations shall neither exempt CUSTOMER from the requirements of the relevant Laws, nor from any liability owing to damages caused to any person or property during the handling and transport of such Shipment.**
- 2.4 Any of these **Restricted Items** being **shipped** may result in Surcharges, where appropriate.
- 2.5 Subject to **RAM’s prior written consent**, and save for Lithium Batteries which may be shipped via air cargo in accordance with the provisions of 3 below, such **Restricted Items** shall be **shipped via Road**, **CUSTOMER** expressly acknowledging that such **Restricted Items** may not be carried via air cargo.

3 LITHIUM BATTERIES

3.1 IATA REGULATIONS

- 3.1.1 **CUSTOMER** is referred to the following legislation which has made changes regarding the **shipment** of **Lithium Batteries** via **Air Cargo** -
- 3.1.1.1 55th Edition of the IATA Dangerous Goods Regulations (“**55th IATA Edition Regulations**”);
- 3.1.1.2 56th Edition of the IATA Dangerous Goods Regulations (“**56th IATA Edition Regulations**”);
- 3.1.1.3 57th Edition of the IATA Dangerous Goods Regulations (“**57th IATA Edition Regulations**”);
- 3.1.1.4 58th Edition of the IATA Dangerous Goods Regulations (“**58th IATA Edition Regulations**”);
- 3.1.1.5 ICAO Technical Instruction for the Safe Transport of Dangerous Goods by Air (2015 – 2016).
- 3.1.2 Safety concerns have been raised by the aviation industry with regard to the **shipment** of **Lithium Batteries** via **Air**



Cargo. As a result of same, the IATA regulations governing the **shipping of Lithium Batteries** have been made more stringent and as a result of same, airlines have to enforce the regulations more rigorously.

3.1.3 **CUSTOMER** is referred to **RAM's** Lithium Ion Packaging, Shipping and Transport Guidance Document: [RAM **Lithium Ion Guidance 2017.pdf**](#).

3.2 **DEFECTIVE AND/OR DAMAGED LITHIUM BATTERIES**

3.2.1 It is important for **CUSTOMER** to note that **Lithium Batteries** that are either known and/or suspected of being **defective and/or damaged** are a high safety risk to personnel and property and therefore such **defective and/or damaged** batteries will not be permitted on an aircraft.

3.2.2 When it is known and/or suspected that a **defective and/or damaged Lithium Battery** is enclosed within a device, the **Lithium Battery** must be **removed** before **RAM** shall accept the **shipment** on **CUSTOMER's** behalf.

3.3 **CUSTOMER WARRANTY AND LIMITATION OF LIABILITY**

3.3.1 The safe transportation of the products stated in containing **Lithium Ion Batteries and Products** mentioned in the IATA Regulations by air and the full compliance therewith are the **legal responsibility of CUSTOMER**.

3.3.2 **CUSTOMER** indemnifies and holds **RAM** and/or any 3P-SP and/or their Personnel harmless –

3.3.2.1 from any Loss arising from **CUSTOMER's** failure to observe the terms of this Clause 3 and the applicable **IATA Regulations on shipping of Lithium Ion Batteries**; and

3.3.2.2 from any criminal/civil or other proceedings that may ensue as a result of **RAM** and/or any 3P-SP having any illegal Shipments and/or unlawfully held Shipments under its control, including all legal costs incurred by **RAM** and/or any 3P-SP.

3.4 **ADDITIONAL REFERENCES**

3.4.1 For **CUSTOMER's** ease of reference and understanding regarding the IATA regulations and explanations and/or summaries with regard to same, **CUSTOMER's** attention is drawn to the following documentation which have been made available on [RAM's WEBSITE Legal](#) at the following URL links –

3.4.1.1 [ICAO Technical Instruction for the Safe Transport of Dangerous Goods by Air \(2015 - 2016\).pdf](#); and





3.4.1.2 [IATA Addendum 55th Edition Jan2014.pdf](#);

3.4.1.3 [IATA Addendum 56th Edition May2015.pdf](#);






3.4.1.4 [IATA Addendum 57th Edition Jan2016.pdf](#);

3.4.2 Should **CUSTOMER** have any questions and/or require any explanations regarding any of the references referred to in Clause 3, **CUSTOMER** is requested to contact **RAM** directly and discuss any issues and/or questions **CUSTOMER** may have pertaining to same.



RESTRICTED ITEMS		
ICON	RESTRICTED ITEMS ARE AVAILABLE FOR SHIPMENT BY RAM	SUBJECT TO SPECIAL ARRANGEMENTS, PROCEDURES AND T&C'S. PLEASE CONTACT RAM - ALL VIA ROAD FREIGHT
	Alcohol	Special Packaging and warning labels required
	Lithium Metal Batteries Lithium-Ion Batteries	Shippers Declaration, Special Packaging and handling labels required – See 3 above
	Bicycles	Special Packaging and warning labels required
	Blood Samples	Special Packaging and warning labels required
	Laboratory Specimens	Special Packaging and warning labels required
	Firearms and/or Ammunition	Special Packaging and warning labels required and subject to RAM's Firearm Policy & Procedure
	Fire extinguishers	Special Packaging and warning labels required
	Aerosol cans / sprays	Special Packaging and warning labels required
	Glass, mirrored items, crystal, ceramic, pottery, porcelain, plaster, marble, china, stone, slate, resin, granite and concrete	Special Packaging and warning labels required



	Display Stands for use at exhibitions / shop displays	Special Packaging and warning labels required
	Household goods containing flammable or corrosive liquids, such as oven or drain cleaners, perfume, aftershave, hairspray, nail varnish and remover and antiseptic wipes	Special Packaging and warning labels required
	Specially packaged and sealed liquids, adhesives, paint, oil, creams and gels	Special Packaging and warning labels required
	Plants, seeds, flowers and plant derivatives	Special Packaging and warning labels required
	Valuable Cargo	Subject to RAM's Valuable Cargo Service, Declared Value for Carriage. CUSTOMER must be a Credit Approved Customer